## City of New Richmond COVID-19 Community Outreach Residential Customer Assistance Week of April 20-24

Dear New Richmond Utilities customer.

We hope this message finds you well. In an effort to help streamline and simplify information, City staff have been working to compile information about various assistance programs available to New Richmond residents. We will seek to provide you with a updated programs for which you can take advantage of now, and update resources on the City of New Richmond website (<a href="www.newrichmondwi.gov">www.newrichmondwi.gov</a>) as additional opportunities become available. Thank you for being part of our beautiful community! We will get through this challenging time together.

-City of New Richmond

**Program Name:** Focus on Energy Residential Programs

Administrator(s): Focus on Energy

Who's Eligible: Residential customers of New Richmond Utilities

**Use of Funds:** In partnership with New Richmond Utilities, Focus on Energy helps single-family homeowners, renters, and property owners make energy related improvements to their homes.

Terms:

Timeline: ongoing

More Details: New Richmond Utilities customers can visit

https://www.focusonenergy.com/newrichmond to: Order a free energy saving pack (eligible once each 3-year period), Schedule free refrigerator and freezer pick up for recycling, find retailer discounts on energy savings equipment for their home, get a smart thermostat incentive, learn about heating and cooling upgrades, get a home energy assessment, connect to renewable energy resources, learn about building a Focus on Energy certified new home and shop online for discounts on energy-efficient products.